Usability and Enforceability of Global Privacy Control

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July 13, 2023



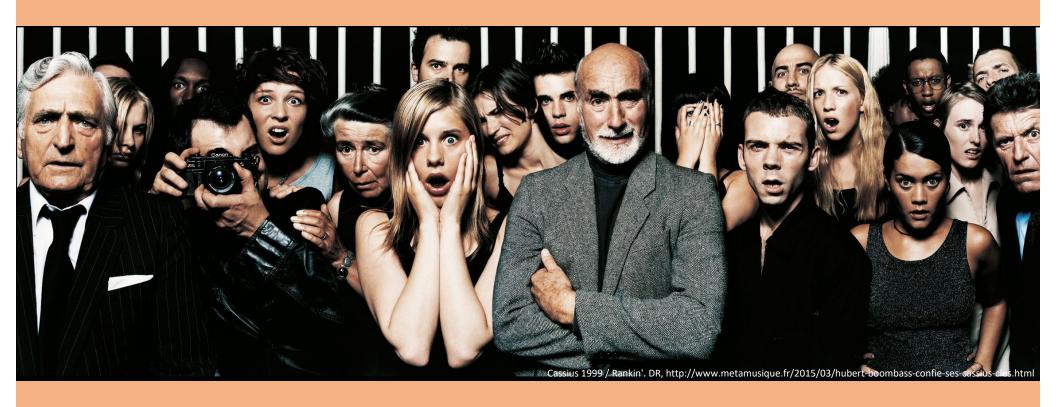
There are two ways to make money online:

Collect from people:

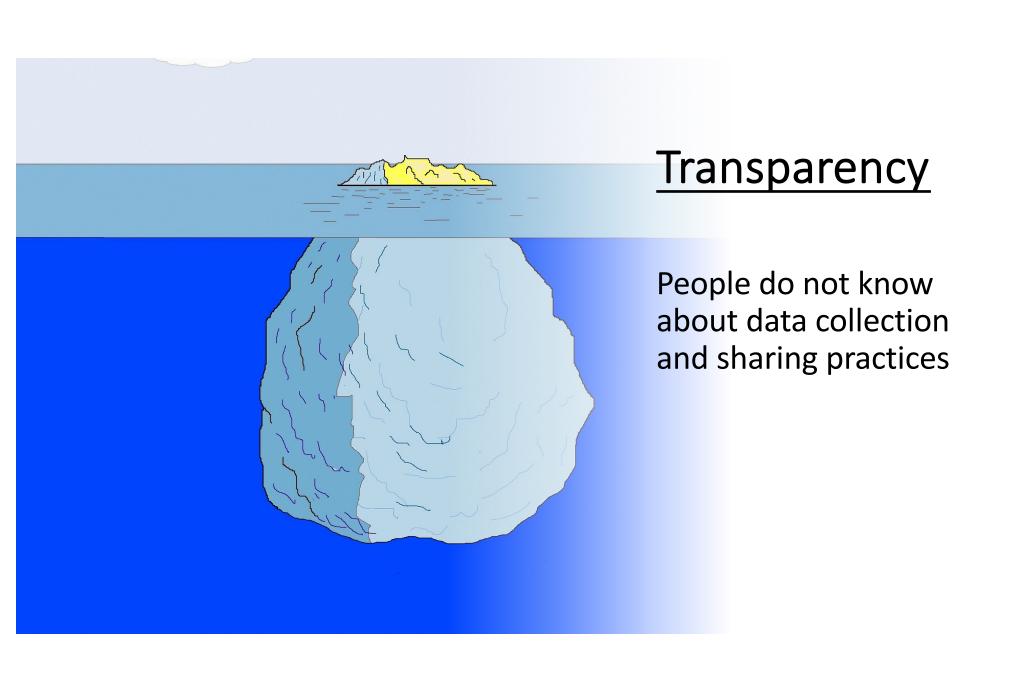
- 1. money
- 2. data



We have a problem with ...

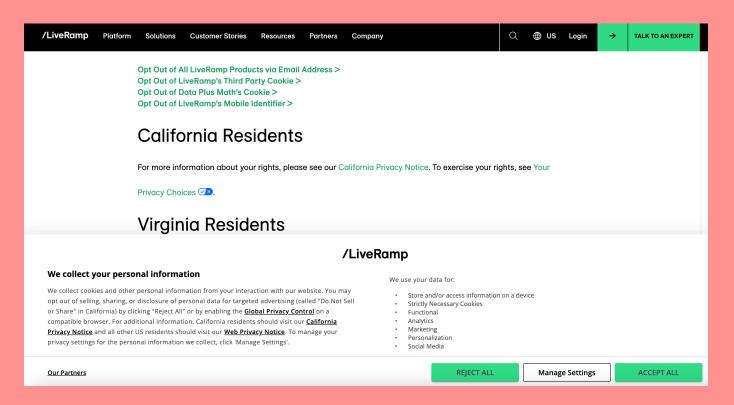


... collecting data!



Opting Out

Even if people know about ad tracking, it is difficult to do something about it



Enforceability

While increasingly laws provide people rights to opt out, how can those rights be broadly enforced?



The Current Online Ad Ecosystem is not Good for Privacy on the Web



Take Control Of Your Privacy

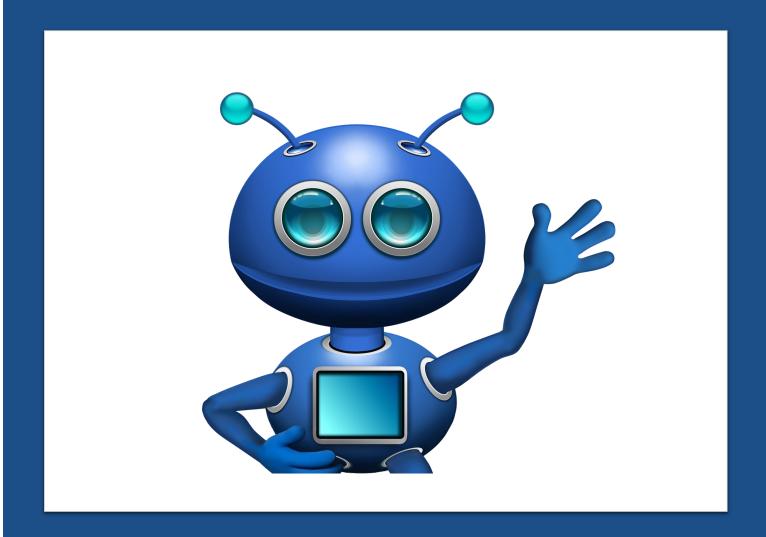
Exercising privacy rights more simply is critical to making online privacy accessible to all.





Global Privacy Control (GPC)

https://globalprivacycontrol.org/

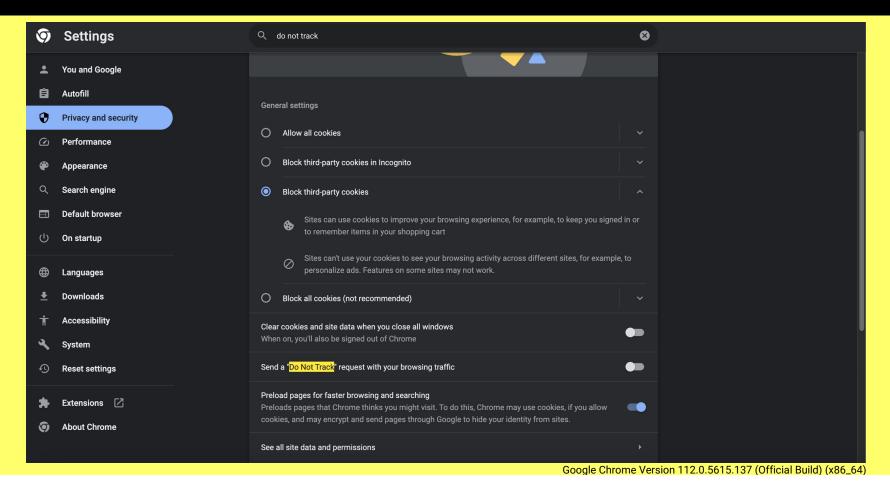


GPC is like a Little Robot Pushing the Opt out Button When You Visit a Site

Opt Out

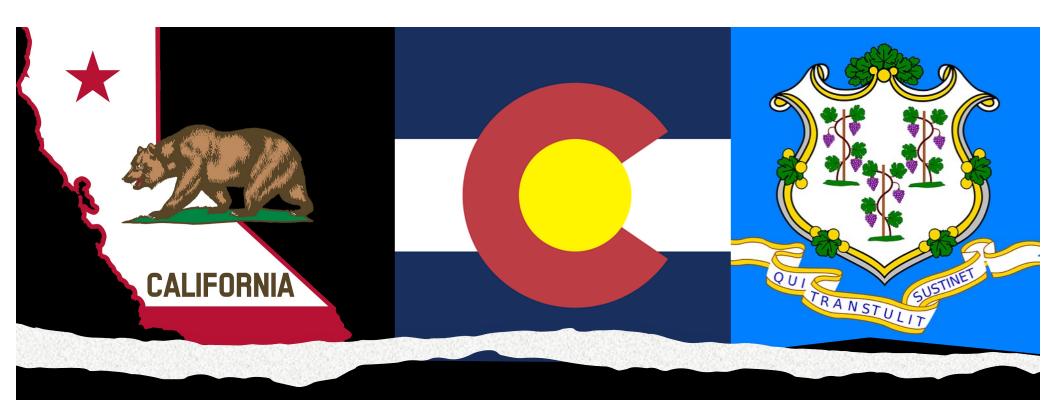
- For All Sites
- For Some Sites

Wait a minute, don't browsers have "Do Not Track" already?



The California Online Privacy Protection Act (CalOPPA)

- 22575. (a) An operator of a commercial Web site or online service that collects personally identifiable information through the Internet about individual consumers residing in California who use or visit its commercial Web site or online service shall conspicuously post its privacy policy on its Web site, or in the case of an operator of an online service, make that policy available in accordance with paragraph (5) of subdivision (b) of Section 22577. An operator shall be in violation of this subdivision only if the operator fails to post its policy within 30 days after being notified of noncompliance.
- (b) The privacy policy required by subdivision (a) shall do all of the following:
 - (1) Identify the categories of personally identifiable information that the operator collects through the Web site or online service about individual consumers who use or visit its commercial Web site or online service and the categories of third-party persons or entities with whom the operator may share that personally identifiable information.
 - (2) If the operator maintains a process for an individual consumer who uses or visits its commercial Web site or online service to review and request changes to any of his or her personally identifiable information that is collected through the Web site or online service, provide a description of that process.
 - (3) Describe the process by which the operator notifies consumers who use or visit its commercial Web site or online service of material changes to the operator's privacy policy for that Web site or online service.
 - (4) Identify its effective date.
 - (5) Disclose how the operator responds to Web browser "do not track" signals or other mechanisms that provide consumers the ability to exercise choice regarding the collection of personally identifiable information about an individual consumer's online activities over time and across third-party Web sites or online services, if the operator engages in that collection.



- California Consumer Privacy Act (CCPA)
- Colorado Privacy Act
- Connecticut Data Privacy Act

NEW!



Archive - Attorney General Becerra

@AGBecerra

#CCPA requires businesses to treat a user-enabled global privacy control as a legally valid consumer request to opt out of the sale of their data.

CCPA opened the door to developing a technical standard, like the GPC, which satisfies this legal requirement & protects privacy.

12:56 PM · Jan 28, 2021

23 Retweets 17 Quotes 43 Likes 3 Bookmarks

•••

Attorney General Bonta Announces Settlement with Sephora as Part of Ongoing Enforcement of California Consumer Privacy Act

Press Release / Attorney General Bonta Announces Settlement with Sephora as ...



Wednesday, August 24, 2022

Contact: (916) 210-6000, agpressoffice@doj.ca.gov

Marks strong second year of CCPA enforcement with update on enforcement efforts and new investigative sweep of businesses failing to process opt-out request via a user-enabled global privacy control

OAKLAND – California Attorney General Rob Bonta today announced a settlement with Sephora, Inc. (Sephora), resolving allegations that the company violated the California Consumer Privacy Act (CCPA), California's first-in-the-nation landmark privacy law. After conducting an enforcement sweep of online retailers, the Attorney General alleged that Sephora failed to disclose to consumers that it was selling their personal information, that it failed to process user requests to opt out of sale via user-enabled global privacy controls in violation of the CCPA, and that it did not cure these violations within the 30-day period currently allowed by the CCPA. Today's settlement is part of ongoing efforts by the Attorney General to enforce California's comprehensive consumer privacy law that allows consumers to tell businesses to stop selling their personal information to third parties, including those signaled by the Global Privacy Control (GPC).

Adoption

Browsers and Extensions





Firefox Browser











Privacy and Consumer Orgs





Consent Management Platforms (CMPs)

OneTrust





TrustArc

Sourcepoint



Regulators

California, Colorado, Connecticut, ...

Publishers, Retailers, Companies

The New Hork Times



The Washington Post





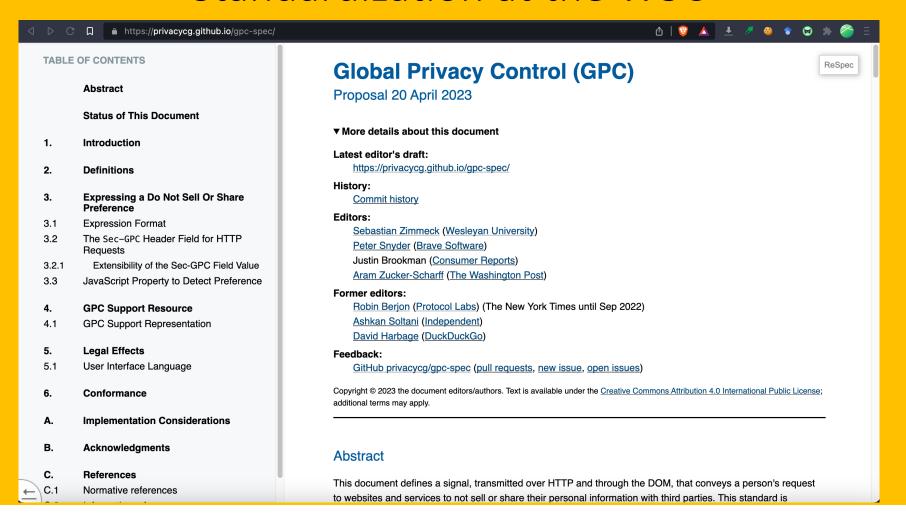


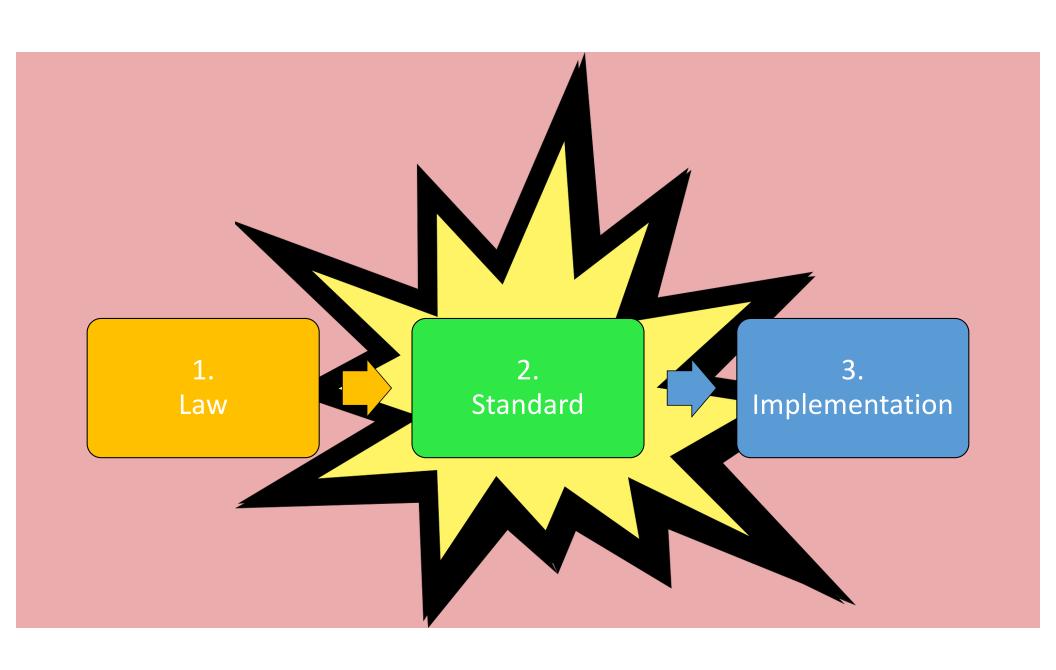




Check if a site supports GPC at https://gpcsup.com/

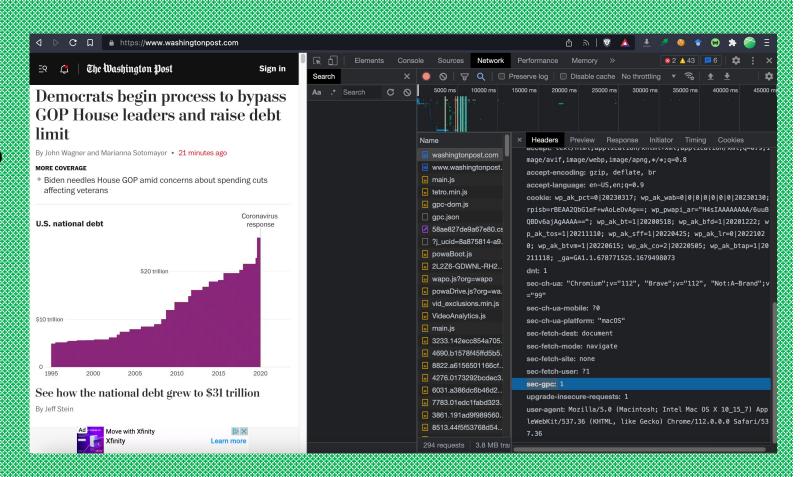
Standardization at the W3C





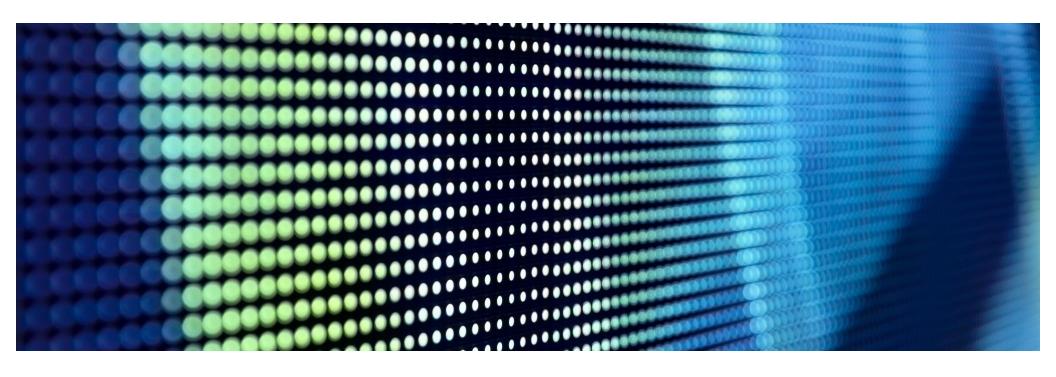
How Does GPC Work?

- HTTP Header
- DOM Property



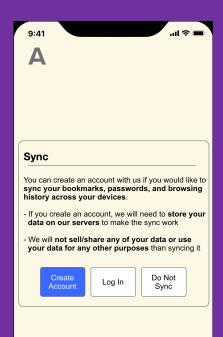
Where is the Science, though?





Usability of GPC

Would People Enable GPC?

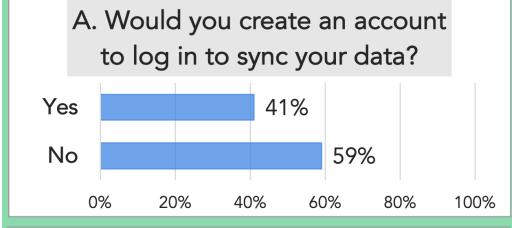


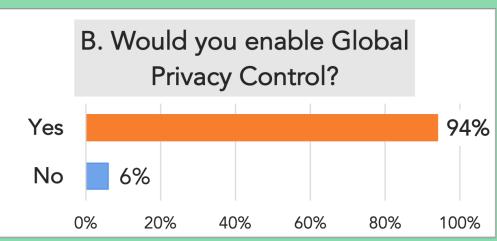


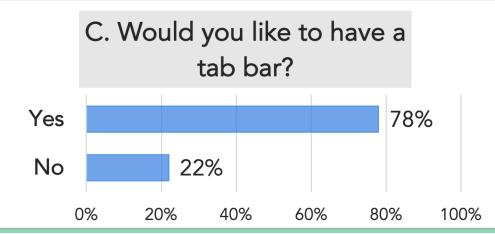


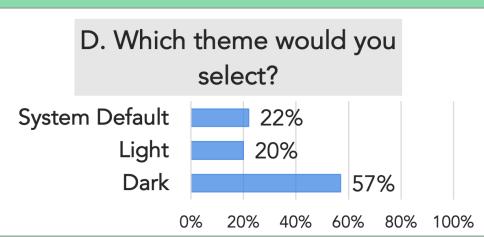


Would People Enable GPC? (n=49)

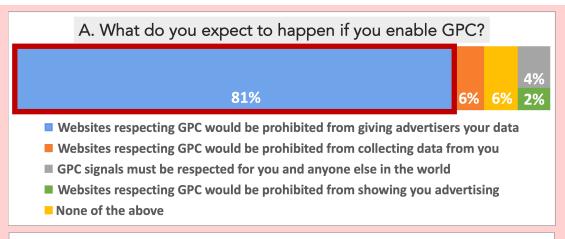


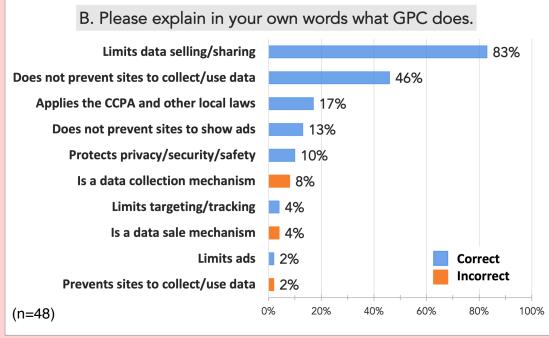


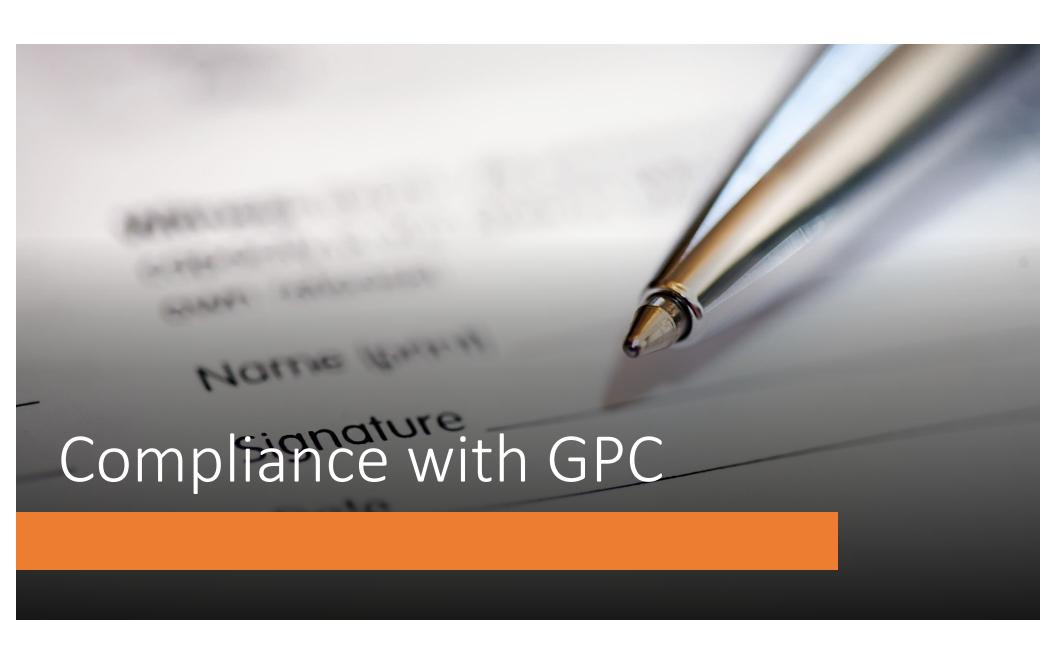




Would People Understand What GPC Does?







Are Sites Honoring GPC?

- -> How to Detect GPC Compliance?
- -> Based on the US Privacy String!







OptMeowt Compliance Analysis

Paper Version

https://github.com/privacy-tech-lab/gpc-optmeowt#6-installing-the-optmeowt-pets-2023-version

Continuing Work Version:

https://github.com/privacy-tech-lab/gpc-web-crawler

washingtonpost.com

Analysis Breakdown

Do Not Sell Link

US Privacy String

GPC Signal Sent

US Privacy String Updated



Run Analysis

Stop Analysis

View All

Download

Dark Mode



washingtonpost.com

Analysis Breakdown

Do Not Sell Link

(1)

US Privacy String
GPC Signal Sent

US Privacy String Updated





Run Analysis

Stop Analysis

View All

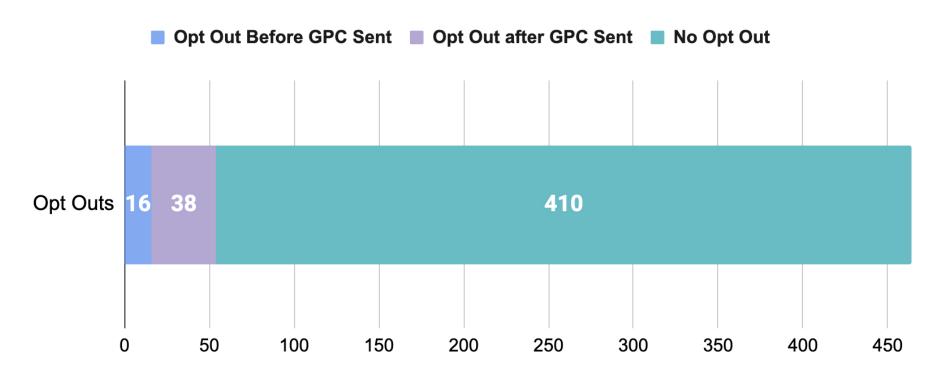
Download

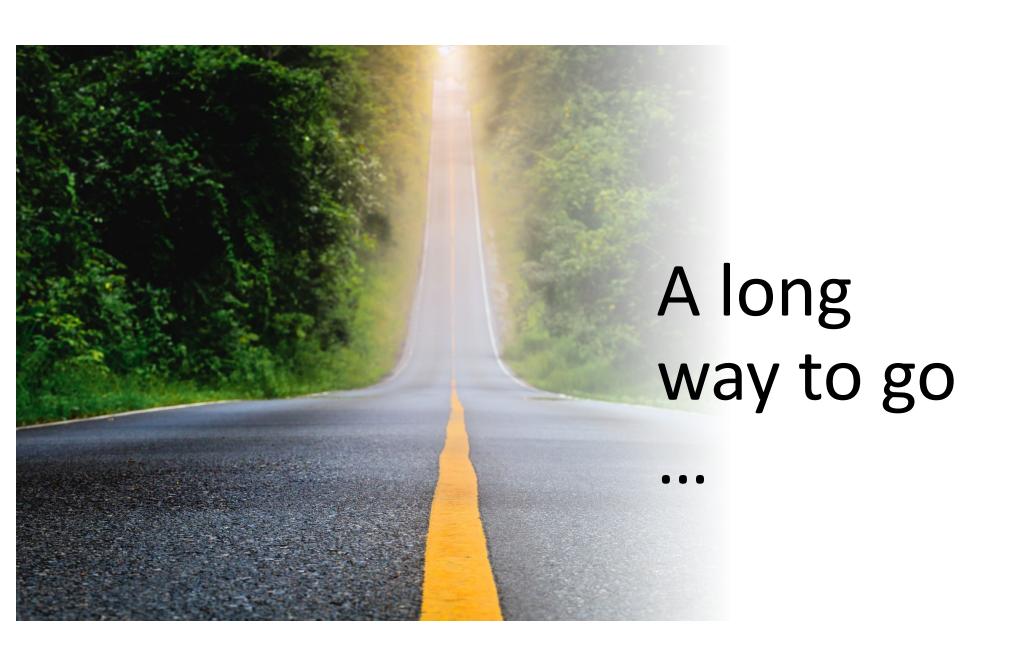
Dark Mode



Crawling the Web for GPC Non-compliance











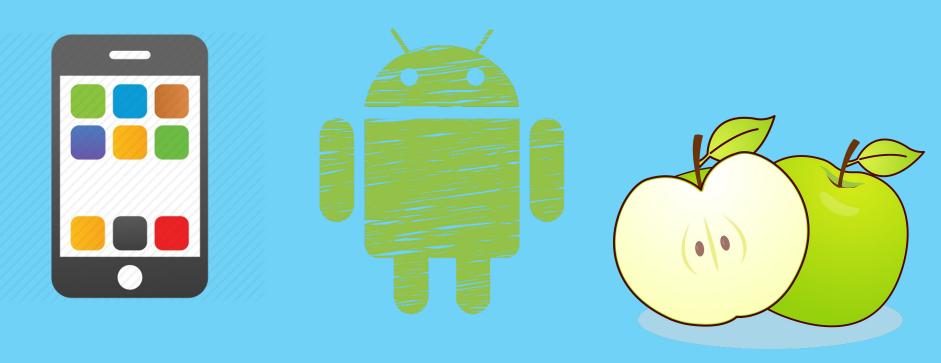
Standardize
 GPC and
 Promote
 Adoption



2. Crawling Sites at Scale Repeatedly Over Time

https://github.com/privacy-tech-lab/gpc-web-crawler

3. What about Mobile? - GPC for Android



https://github.com/privacy-tech-lab/gpc-android

Takeaways

01

We have created Global Privacy Control (GPC) for opting out from ad tracking 02

We are continuing our work so that GPC will be adopted broadly and become part of the web and mobile ecoystems

03

Crucial for success is the interplay of implementation, standardization, and legal enforcement

Wesleyan University



GPC Web Team



Sebastian Zimmeck



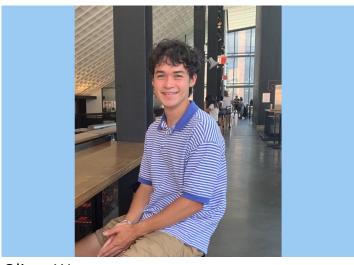
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...

Thank You!





ALFRED P. SLOAN FOUNDATION

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Questions?

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